

WELCOME TO EXELSIOR HOTELS

ROOM

Our standard apartments have one bedroom, one living room, kitchen, private shower and balcony. In the kitchen there is all necessary equipment for cooking. Fridge, kettle, two ring cooker, toaster, microwave, cutlery dishes, table and chairs.

RECEPTION

Reception is open 24 hrs. You can call reception from your room by dialing "0" (Zero). You can get information regarding your stay from reception.

ROOM KEY CARD

Your key card is used to open your door by holding the card in front of the lock. The card is also your energy card. Once inside your room you will find a slot for this key card. Please insert with the chip facing forward. Please remember to take this card with you when you leave your room. A lost or broken card will need to be replaced at reception at a charge of £2.

SAFE BOX

Within the wardrobe in your room you will find the safe-box. If you wish to use this box please see reception for the key.

Safe Box Prices	1 Week	2 Week	3 Week
	7 GBP	14 GBP	21 GBP

AIRCONDITION

In your apartment you will find two air conditioning units. One in the bedroom and one in the living room.

Aircondition Prices	1 Week	2 Week	3 Week
	35 GBP Each	70 GBP Each	105 GBP Each
	50 GBP Both	100 GBP Both	150 GBP Both

PAY TV

Each apartment has a TV with 21 free channels 4 of which are in English. If you wish to watch more channels you can use PAY TV system. Please see reception.

Pay TV Prices	1 Week	2 Week	3 Week	1 Day	2 Day	3 Day	4 Day
	10 GBP	15 GBP	20 GBP	5 GBP	6 GBP	7 GBP	8 GBP

PHONE

Each apartment has a telephone. This can be used to call other rooms or reception. To make international calls please call reception for an international line. You will be charged standard international prices.

WI-FI

All areas have Wi-Fi. This is free of charge within the bar, restaurant and pool bar area. All other areas there is a charge. If you wish to use this please see reception for "User name" and "Password".

Wi-Fi Prices	1 Day	1 Week	2 Week
	1 GBP	6 GBP	10 GBP

INTERNET PHONE

In reception you will find an "Internet phone". This is an economical way to make international calls. If you wish to use this telephone please see reception.

Internet Phone Prices	1 TL Land Line (Per Minute)
	2 TL Mobile (Per Minute)

TOM SYSTEM

The "Tom System" is a pre-loaded payment system which enables guests to purchase items without carrying cash. The Tom System can be used in bar, restaurant and supermarket. Guests who have received 20% or 10% discount will not receive refund at end of stay. Guests not receiving either discount option will receive a refund of any remaining money.

Tom System Prices	£ 330 Load to get 20 % Discount
	£ 220 Load to get 10 % Discount

ROOM KEEP

Standard check out time is 12.00 noon. If you wish to keep your room on after this time you must see reception one day prior to departure where availability will be checked. If available the room may be kept until 21.00 pm.

Room Keep Prices	20 GBP (Until 16.00 PM) / 30 GBP (Until 21.00 PM)
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CHANGE

Guest can change currency at reception. The best rates available on the day will be offered daily rates will be displayed in reception.

POOL

We have big pool for adult and we have small pool for children in the hotel. We have slide in the big pool.

Pool Opening Time	08.00 - 18.30
Slide Opening Time	10.00 - 12.30 / 15.00 - 18.00

HALF BOARD

Adults £ Per Day. Children 3-12 Years Half Price. Under 3 Years Free of Charge. 3 Minimum days required.

*Have a
nice holiday*